

Issue of Marks Sheet:

A student who was not able to get the marks sheet for one paper for which results had been published on 1.8.2013 applied under RTI to the private college where he had done B.Ed course and to the Tamil Nadu Teachers Education University, raising 10 questions about issue of the marks sheet. The University responded by saying that the marks sheet had been sent to the college on 17.8.2013 itself but the College informed the student that his marks sheet had not been received. After the petitioner filed an appeal before the Commission in December 2015, a direction was issued to the University on 5.1.2016 to respond to all the points raised in the RTI application and eventually an enquiry was taken up on 24.6.16. It was revealed during the enquiry the College has written on at least four occasions asking for the marks statement of the petitioner. After receipt of notice from the Commission, the University instituted an enquiry. Subsequent to this, a complaint of loss of certificate was lodged with the police and the College addressed the University once again with a copy of the certificate received from the police along with a draft for Rs 150 as requested by the University. Two days before the date of enquiry in the Commission, the University sent a Duplicate copy of the Statement of Marks to the College for being handed over to the petitioner. During the enquiry, the College authorities promised to hand over the Statement of Marks to the petitioner with a letter explaining the circumstances as to why a Duplicate certificate was being issued instead of the Original. The Commission directed the University to ensure proper steps are taken to account for dispatch of marks sheets and other certificates to colleges. It was also asked to cause an enquiry to be conducted to find out the reason for the delay in issue of marks sheet. In this case, a student who could not get his marks sheet for over 2 years was able to get relief using RTI Act. (SA 4054/2016)